



Who Should I Talk To?

Raglan wants you and your child's education experience to be a positive one. There may be times when you have questions or concerns about your child and you are unsure who you should talk to. Our aim is to address and resolve any issues that you may have as promptly and efficiently as possible. We hope you find this information helpful.

What Would you Like to Talk About?

I am worried about a child's safety.....

If you have a concern, please speak to Mrs Collins the Family Liaison Worker or Ms Margetts who are designated Safeguarding Leads.

I want to talk about my child.....

Always talk to the Class Teacher first about any issues or concerns. If the class teacher cannot help, the matter can be referred to the Deputy Head, Miss Wood or the Headteacher, Ms Margetts.

I think I may need to speak to the Head Teacher.....

The Office staff will make an appointment for you to see Ms Margetts or direct you to the appropriate member of staff. They will need to know the nature of your request.

I'm not sure who I need to speak to.....

The front office team of Ms Lisle and Mrs Liddell are always happy to help with any general enquiry including school meals, admissions and any other day to day matters. If they cannot help, they will be able to point you in the right direction to resolve any issue you may have.

I would like to volunteer to help in school.....

Please speak to your child's Class Teacher and have a look at our school website under the heading Volunteers as you will need to fill in the appropriate paperwork.

I want to talk about after school activities and clubs.....

The majority of clubs are run by outside providers, but the office staff will be happy to answer any general questions for you.

If you are still not happy.....

Although we hope that these occasions will be rare, Ms Margetts is available if you are unhappy with the way in which we have dealt with your concerns.

