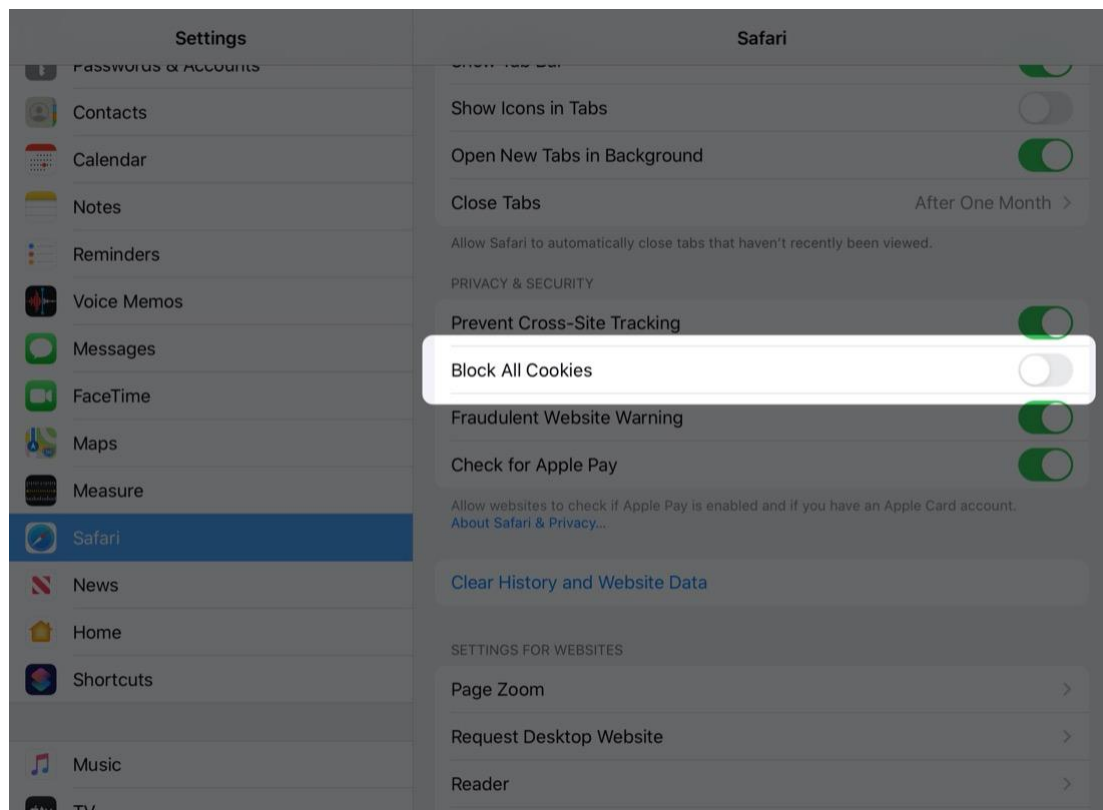


Allow cookies in Safari

Within **Settings**, find the section for **Safari**, and toggle the control labelled "Block All Cookies" so that it is **off**.



More on this topic: [ActiveLearn Primary: Allow Third Party Cookies](#)

Allow Cross-Site Tracking

Although you may be able to log in even though you are seeing an error message, turning off the setting for **Prevent Cross-Site Tracking** and refreshing the login page in Safari will help to dismiss the error message entirely. If you are unable to log in at all, it may help with that issue as well.

Good to Know

This step may also be helpful for Safari on Mac, where this setting can be found in **Preferences > Privacy**.

Clear your browser cache

If the issue persists, you may need to clear your stored website data. This can be done from **Settings > Safari**, from the **Advanced** section. Under the **Website Data** list, swipe to delete the entries for [pearsoned.com](#) and [activelearnprimary.co.uk](#)

